

## **PARTICIPATION AND PAYMENT TERMS**

### **CONCLUSION OF CONTRACT**

Registration for coaching sessions, workshops, and seminars can be done verbally (including by telephone) or in writing (including via email or contact form) and constitutes a binding commitment to conclude a contract.

### **PAYMENT TERMS**

Payment is to be made in advance via bank transfer or PayPal.

### **CANCELLATION**

For courses, workshops, seminars, lectures, and events: Up to 14 days before the event, cancellation of the booked event is free of charge, requiring written notice (email). From the 13th day before the event until 1 day before, 75% of the course fee is due. In case of cancellation on the day of the event, 90% is due. In case of non-attendance without cancellation, 100% of the price is due.

Cancellation becomes effective on the day it is received, by post or email.

### **WITHDRAWAL BY THE PARTICIPANT**

Should a participant decide not to continue with the coaching or workshop, they are not entitled to a refund of the payment made.

### **CANCELLATION AND TERMINATION BY THE ORGANIZER**

The minimum number of participants for events will be announced in the advertisement. If this number is not reached, the organizer may withdraw from the contract up to 3 days before the event, and any payments made will be refunded.

### **CHANGE OF DATE / CHANGE OF PLAN / POSTPONEMENT BY THE ORGANIZER**

We reserve the right to make changes to the plans affecting the course of a workshop. We reserve the right to cancel or postpone individual events/activities if there are compelling reasons to do so. For cancellations by us: If a fee has already been paid for this event, we will refund the total amount. No claims for liability of any kind can be made due to the cancellation or interruption of the service.

### **INVOICING**

Participants will receive an invoice upon request.

### **LIABILITY**

No claims for liability of any kind can be made.

## **RULES FOR PARTICIPATION IN ZOOM WORKSHOPS**

The participant's face must be recognizable. The camera must be turned on. In other words, participating without showing oneself is not allowed. Participants must behave respectfully and politely towards others. If a participant behaves inappropriately, including behaviors that could jeopardize the course objectives (disruptors) and does not comply with the organizer's requests, the organizer has the right to exclude the participant. There is no right to a refund of the course fees in this case.

## **CONFIDENTIALITY**

Trainers, coaches, etc., commit to treating all data and information they become aware of in connection with a coaching session or workshop confidentially, even after the end of the contract. The same applies to the participants: Participants commit to absolute confidentiality regarding information disclosed by other participants.

## **SELF-RESPONSIBILITY**

Participation in lectures, workshops, and coaching is at one's own risk and responsibility. Participants are liable for any damages caused by them. Participation is at one's own risk.